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December 31, 2021

Dear Universal Family Members,

I'm writing to inform you that one individual at Universal has tested positive for COVID-19. The individual who tested positive is under the care of medical professionals and is recuperating at home under quarantine.

The Department of Health (DOH), Office for People with Developmental Disabilities (OPWDD) and local health authorities were immediately notified.

This is not easy news to share. We can assure you that our team is, and has been, taking measures to protect your loved ones, who we cherish greatly. We are operating under the Centers for Disease Prevention and Control's (CDC's) strict protocols for infection control, and recent measures include:

- Requiring all vaccinated and unvaccinated staff to wear KN95 masks while on Greystone premises
- Mandating staff who are experiencing any symptoms of illness (i.e., cough, runny nose, headache, fever, body aches) to stay home and self-quarantine for a minimum of 7 days and 72 hours symptom free
- Providing hand sanitizer and extensive cleaning multiple times per day
- Taking temperatures of all Greystone-supported individuals three times daily and enhanced monitoring for symptoms
- Taking all staff temperatures before beginning each shift
- Meals times are being staggered to provide adequate distancing

We will send updates as we have more news to share, and, in the meantime, do not hesitate to reach out to me via email at spryce@greystoneprograms.org or my cell (845) 505-0354. We remain committed to the health and well-being of those in our care and Greystone's dedicated support staff. Together, we will get through this.

Stay Safe, Be Well,

Skip Pryce
Chief Executive Officer
Greystone Programs, Inc.

Follow us by visiting our website greystoneprograms.org, Facebook, Twitter and Instagram.

We are dedicated to supporting children, adults, and families living with autism and other developmental disabilities by enriching lives one person at a time.