



*Enriching Lives One Person at a Time*

## **Greystone Programs Compliance Program**

Last Revised on September 24, 2025

### **Our Commitment to Integrity**

At Greystone Programs, we are committed to upholding the highest standards of ethical conduct, integrity, and compliance with all legal, regulatory, and ethical standards. We are committed to delivering person-centered care with integrity, transparency, and accountability, especially in serving individuals with developmental disabilities.

### **What is Our Corporate Compliance Program?**

Our Compliance Program is a structured approach to prevent, detect, and correct any potential violations related to Medicaid services. It supports our mission of providing high-quality care while maintaining the public's trust and meeting regulatory requirements.

### **Key Components of the Program**

- **Compliance Officer & Committee:** A designated Compliance Officer oversees the program and reports to the leadership team and Board. The Compliance Committee provides additional support and guidance.
- **Written Policies & Procedures:** Clear and accessible guidelines covering billing practices, documentation, conflict of interest, fraud prevention, and staff conduct.
- **Staff Training & Education:** Ongoing training to ensure all employees understand their responsibilities and how to identify and report compliance concerns.
- **Monitoring & Auditing:** Regular internal reviews and audits to monitor potential risks or violations.
- **Reporting Mechanisms:** Confidential and non-retaliatory ways to report suspected fraud, waste, or abuse, including an anonymous hotline.
- **Response & Prevention:** Prompt investigation of issues and implementation of corrective actions to prevent future occurrences.
- **Enforcement & Discipline:** Fair and consistent disciplinary measures for violations of policies or regulations.



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**Standards of Conduct:**

This policy applies to all Board Members, employees, volunteers and service partners of Greystone Programs. It is the policy of Greystone Programs that all Board Members, employees, volunteers and service partners avoid conflicts of interest so that they may represent Greystone Programs in a positive and ethical manner.

- Rules Relating to Gifts
- Conflict of Interest Policy
- The False Claims Act
- Whistleblower Policy Statement

**Corporate Compliance Officer and Mandatory Reporting:**

The Corporate Compliance Officer at Greystone Programs is Linda Soon-Prieto. This position has a direct line of communication to the Chief Executive Officer and the Board of Directors. The Compliance officer is responsible for investigating, or delegating the investigation of, any concerns or issues reported pertaining to inappropriate practices, in violation of statutes, regulations and/or Greystone Programs policies. The Compliance officer is also responsible for ensuring all “affected individuals” receive training and information on how concerns may be reported.

We encourage staff, individuals we serve, families, and stakeholders to report concerns. You can report anonymously and without fear of retaliation.

The Compliance Officer may be contacted at:

- Phone: (845) 452-5772 extension 5779
- Anonymous Reporting Hotline: (845) 452-5772 extension 314
- Email: [lsoon-prieto@greystoneprograms.org](mailto:lsoon-prieto@greystoneprograms.org)

**Why Compliance Matters**

- Protects our clients and the public.
- Ensures funding is used appropriately and ethically.
- Helps us deliver the highest quality services.
- Strengthens trust with Medicaid and regulatory partners.